



6689 Peachtree Industrial Blvd., Suite A, Peachtree Corners, GA 30092 · (770) 991-4417

MOTORIZED COLD THERAPY UNIT

PC-INS-006 · Rev 1.0 · Effective 08/14/2026 · Approved: A.B. Harvard · Product insert to PC-FRM-007 — provide together with the packet

Powered cold therapy / cryotherapy circulating units with pad or wrap

What this equipment does

A motorized cold therapy unit circulates chilled water through a pad placed on the surgical or injured area to help reduce pain and swelling. It provides steady cooling for longer than an ice pack.

How your equipment reaches you

Delivered and set up in person by a trained Range of Motion, Inc. representative, or shipped to you by common carrier when it is ordered ahead of a scheduled surgery. We will tell you which applies.

How you are instructed on safe and effective use

Provided in person at setup, or by telephone with the manufacturer's manual if shipped ahead of surgery. You will be shown how to fill the reservoir with ice and water, how to attach and position the pad, how long to run it per your physician's order, how to protect your skin, and how to clean it. You will be asked to fill and start the unit yourself. Call (770) 991-4417 at any time for more help, at no charge.

Medicare requires us to document that you were instructed on the safe and effective use of this item — that is why we ask you to sign the acknowledgment page in your packet. If you ever feel you were not adequately instructed, tell us: we will re-instruct you at no charge and correct our record.

Rental or purchase

Usually a short-term rental for the post-operative period, though these units may also be purchased. Coverage varies by insurer and some plans do not cover motorized cold therapy at all — if we expect Medicare to deny payment, we will give you an Advance Beneficiary Notice (CMS-R-131) before you receive the unit.

Warranty

Covered by the manufacturer's warranty, typically one year on the motor unit. Pads, wraps and tubing are supplies. While you rent the unit we repair or replace it at no charge and no repair cost to you.

Returns, pickup and exchanges

Call (770) 991-4417 when your physician discontinues it and we will schedule pickup or send a prepaid return label at no charge. Empty the reservoir and let the unit dry before returning it.

Using this equipment safely

- Always place a dry barrier — the manufacturer's insulating sleeve or a thin dry towel — between the pad and your skin. Never place the pad directly on bare skin.
- Never sleep with the unit running unless your physician specifically instructed you to.
- Check your skin every hour it is running. Stop immediately for numbness, waxy white or blue-grey skin, blistering, or burning pain — these are signs of a cold injury.
- People with diabetes, neuropathy, poor circulation or reduced sensation are at higher risk of cold injury and should confirm safe use with their physician first.
- Use ice and water as directed — never add salt, alcohol or chemical coolants to the reservoir.
- Keep the unit below the level of the pad and on a stable surface so it cannot tip or leak.

Questions or problems

Call (770) 991-4417. Our office is open Monday–Friday 9:00 AM–5:00 PM Eastern, and a technician is available 24 hours a day for urgent equipment problems. Call 911 for a life-threatening emergency, and your physician for medical questions. Your rights, our complaint process, and how to report a concern to The Joint Commission, Medicare or the State of Georgia are in the Patient Care & Compliance Information Packet provided with this insert and at www.rangeofmotion.us.

Controlled document PC-INS-006 Rev 1.0 — issued from the ROM-DCMS master register. Product insert to PC-FRM-007 Rev 1.0; not to be distributed alone. Related standards: 42 C.F.R. § 424.57(c) Supplier Standards #5, #6, #12, #14, #15; JC RI, PC, EQ. Clinical safety content is general information and does not replace the manufacturer's instructions for use or your physician's directions.