



6689 Peachtree Industrial Blvd., Suite A, Peachtree Corners, GA 30092 · (770) 991-4417

CONTINUOUS PASSIVE MOTION (CPM) DEVICE

PC-INS-002 · Rev 1.0 · Effective 08/14/2026 · Approved: A.B. Harvard · Product insert to PC-FRM-007 — provide together with the packet

OptiFlex S · OptiFlex 3 · CTC-7 and similar knee and shoulder CPM units

What this equipment does

A continuous passive motion device gently and steadily moves a joint through a range of motion set by your physician, without you having to use your own muscles. It is most often used after joint surgery to help maintain motion and reduce stiffness.

How your equipment reaches you

Delivered to your home and set up by a trained Range of Motion, Inc. representative, who will fit the device to you and set the range of motion ordered by your physician. Our representative will show you identification when they arrive.

How you are instructed on safe and effective use

Provided in person, in your home, by the representative who sets up the device. They will show you how to start and stop it, how to adjust the settings your physician ordered, how to position your limb, how to clean it, and what to do if it stops working. You will be asked to demonstrate use before they leave. Call (770) 991-4417 at any time for more help, at no charge.

Medicare requires us to document that you were instructed on the safe and effective use of this item — that is why we ask you to sign the acknowledgment page in your packet. If you ever feel you were not adequately instructed, tell us: we will re-instruct you at no charge and correct our record.

Rental or purchase

Rental. CPM devices are rented for the period of medical need ordered by your physician, typically measured in weeks. You are responsible for any unmet deductible and applicable coinsurance. Ask us and we will explain your specific rental terms.

Warranty

Covered by the manufacturer's warranty. While you rent the device, Range of Motion, Inc. maintains, repairs or replaces it at no charge and no repair cost to you.

Returns, pickup and exchanges

Call (770) 991-4417 when your physician discontinues the device and we will schedule pickup from your home at no charge. Do not leave the unit outside. Returned units are cleaned, inspected and released under our documented reprocessing procedure before any other patient receives them.

Using this equipment safely

- Use only the range-of-motion settings your physician ordered. Do not increase them yourself.
- Stop the device and call your physician for increased pain, swelling, redness, drainage, or numbness.
- Keep the power cord clear of walkways and away from heat.
- Do not use the device while sleeping unless your physician specifically instructed you to.
- Wipe the pad and frame with a household disinfectant wipe as instructed; do not soak the unit.

Questions or problems

Call (770) 991-4417. Our office is open Monday–Friday 9:00 AM–5:00 PM Eastern, and a technician is available 24 hours a day for urgent equipment problems. Call 911 for a life-threatening emergency, and your physician for medical questions. Your rights, our complaint process, and how to report a concern to The Joint Commission, Medicare or the State of Georgia are in the Patient Care & Compliance Information Packet provided with this insert and at www.rangeofmotion.us.

Controlled document PC-INS-002 Rev 1.0 — issued from the ROM-DCMS master register. Product insert to PC-FRM-007 Rev 1.0; not to be distributed alone. Related standards: 42 C.F.R. § 424.57(c) Supplier Standards #5, #6, #12, #14, #15; JC RI, PC, EQ. Clinical safety content is general information and does not replace the manufacturer's instructions for use or your physician's directions.