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MOTUS NOVA REHABILITATIVE SYSTEM

PC-INS-001 · Rev 1.0 · Effective 08/14/2026 · Approved: A.B. Harvard · Product insert to PC-FRM-007 — provide together with the packet

Motus Hand / Motus Foot · HCPCS E0739 · manufactured by Motus Nova, LLC

What this equipment does

The Motus Nova Rehabilitative System is a powered rehabilitation device used at home to help you regain movement in your hand or foot after a stroke or other neurological injury. You use it seated, following guided exercises on the device's own screen.

How your equipment reaches you

Shipped directly to your home by UPS from the manufacturer on our behalf. No Range of Motion, Inc. representative comes to your home for this item. Your package includes the device, its accessories, and the manufacturer's printed user manual.

How you are instructed on safe and effective use

Instruction is provided three ways: (1) the printed Motus Nova user manual shipped in the box; (2) guided on-screen instruction built into the device, which walks you through setup and each exercise; and (3) a Motus Nova coach assigned to you. In addition, a Range of Motion, Inc. representative will telephone you after delivery to confirm you received the item, that you have reviewed the manual, and that you are able to use the device safely — and to answer any questions. Call (770) 991-4417 at any time for more help, at no charge.

Medicare requires us to document that you were instructed on the safe and effective use of this item — that is why we ask you to sign the acknowledgment page in your packet. If you ever feel you were not adequately instructed, tell us: we will re-instruct you at no charge and correct our record.

Rental or purchase

Capped rental. Medicare pays a monthly rental fee for up to 13 months of continuous medical need. After the 13th rental month, ownership of the device transfers to you. You are responsible for any unmet deductible and applicable coinsurance during the rental period.

Warranty

Covered by the Motus Nova, LLC manufacturer's warranty. While you are renting the device, Range of Motion, Inc. will repair or replace it at no charge and no repair cost to you, whether or not the warranty applies.

Returns, pickup and exchanges

When your physician discontinues the device, or if it is substandard or unsuitable for you, call (770) 991-4417. Returns for this item ship directly back to Motus Nova, LLC for reconditioning; we will send you a prepaid return label and instructions. There is no charge to you.

Using this equipment safely

- Use the device seated, on a stable surface, with the affected limb supported.
- Stop and contact your physician if you have increased pain, swelling, numbness, or skin breakdown.
- Do not use the device if the housing is cracked or the cabling is damaged. Call us instead.
- Keep the device dry. Do not immerse any part of it in water.
- Charge and store the device away from bedding, curtains and other flammable material.

Questions or problems

Call (770) 991-4417. Our office is open Monday–Friday 9:00 AM–5:00 PM Eastern, and a technician is available 24 hours a day for urgent equipment problems. Call 911 for a life-threatening emergency, and your physician for medical questions. Your rights, our complaint process, and how to report a concern to The Joint Commission, Medicare or the State of Georgia are in the Patient Care & Compliance Information Packet provided with this insert and at www.rangeofmotion.us.

Controlled document PC-INS-001 Rev 1.0 — issued from the ROM-DCMS master register. Product insert to PC-FRM-007 Rev 1.0; not to be distributed alone. Related standards: 42 C.F.R. § 424.57(c) Supplier Standards #5, #6, #12, #14, #15; JC RI, PC, EQ. Clinical safety content is general information and does not replace the manufacturer's instructions for use or your physician's directions.