



**RANGE
OF
MOTION**

COVERING YOUR OTHOPEdic NEEDS FROM

PREHAB TO REHAB

RETURNS:

1. Products which are not defective may be returned to Range of Motion within 45 days for credit minus a restocking charge of 15% of the purchase price. (Unless otherwise directed by state or federal laws)
2. To be eligible for return, product must be unopened, unused, and in the same condition as when received.
3. Any products returned to Range of Motion **MUST HAVE A VALID RMA number**
4. Customers are responsible for all shipping charges for returning product
5. Altered, discontinued, or custom-made items which are not defective may not be returned to Range of Motion

WARRANTY RETURNS:

1. RANGE OF MOTION is committed to complete product satisfaction. Products are warranted for manufacturing or materials defects. If you need a product replacement due to a manufacturer or materials defect, please contact Range of Motion and ***complete this form:***
2. Any product returned to Range of Motion without a valid Return Material Authorization (RMA) will be returned to the customer at the customer's expense.
3. Range of motion will carefully test and evaluate all returned products and will repair or replace a defective product at no charge to Customer, or to credit Customer's account for the purchase price paid for the defective product, at Range of Motion discretion.
4. This limited warranty does not apply if the defective product:
 - a. is subject to abuse, neglect, misuse, or accident
 - b. has not been used in accordance with manufacturer's written instructions for use (IFU)
 - c. was not purchased from Range of Motion
 - d. was modified from its original configuration or repaired or altered by anyone other than a person authorized by Range of Motion
5. Range of Motion nor our manufactures can guarantee outcomes and make no such claim as to the efficacy of the medical product supplied.